

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of July' 2023
C.G.No.07/2023-24/Tirupati Circle

Present

Sri. K. Ramamohan Rao

**Chairperson (FAC) &
Member (Finance)**

Sri. S.L. Anjani Kumar

Member (Technical)

Smt.G. Eswaramma

Independent Member

Between

Mr.SK.Mahboob Basha,
1/1769,
Jayaramrao Street,
Srikalahasti,
Chittoor Dt.

Complainant

AND

1. Deputy Executive Engineer/O/ Srikalahasti Respondents
2. Executive Engineer/R/ Tirupati

ORDER

1. The complainant submitted a representation during Vidhyuth Adalath conducted at Srikalahasthi on 16.06.2023 stating that he is having ASC No.5432200006096. Due to hanging of lines between the poles he is getting supply interruptions frequently to the said agricultural service and also removed jumpers. For the past six months he is unable to make cultivation. Hence requested the forum to tighten the lines between the poles and also requested to restore his agricultural service connection.
2. The case was registered as C.G.No.07/2023-24/Tirupati Circle and sent to Respondents for written submissions.
3. The Dy.EE/O/Srikalahasti and AE/O/Srikalahasti submitted joint written submission stating that the consumer Sri. SK. Mahaboob Basha complained for re-connection of said Agriculture service. On 18.06.2023 the premises was inspected and found that jumpers are badly damaged in LT spur line and

replaced with new jumpers for the said Agriculture service and taken to live condition. Hence requested to close the case.

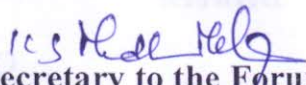
4. When the staff of the forum contacted over phone with the complainant @ 11.30A.M. on 19.7.2023 the complainant Mr.S.K.Mahaboob Basha expressed his satisfaction over completion of work and requested to close the case.
5. In as much as the grievance of the complainant is resolved by the respondents, the complaint is disposed off in favour of the complainant.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson (FAC)

Forwarded By Order


Secretary to the Forum

This order is passed on this, the day of 28th July' 2023

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tirupati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DESPATCHED
DATE 28/7